



# Spring Valley Living

*For the Seasons of Your Life*

800 Memorial Drive Spring Valley, MN 55975

**MARCH, 2021**

Greetings-

We are very excited to share the news that we will be resuming indoor visitation. Our ability to resume visitation would not have been possible without the incredible commitment and dedication of our staff team, who have worked tirelessly to manage the risks of COVID-19 and providing compassionate care and support to our tenants at a time when they are physically separated by their loved ones. We know that you, too, have made sacrifices during this incredibly difficult time and thank you for your patience and understanding.

Please know we will follow a similar procedure for visitation inside our setting as we do for outdoor visits. This will include:

- Visits will need to be scheduled at least one day in advance.
  - Visits **must be scheduled Monday-Friday 8a-5p**
  - Call the following numbers to schedule a visit:  
Memory Care: 507-346-1263  
Estates and Evergreens: 507-346-1246
  - Only one visit per day for each Tenant
- Visits will be restricted between the hours of 8 am and 8pm, every day.
- **Screening:** Visitors must be screened in by a staff member in the **Estates** entry way of the facility prior to visit.
- **Hand Hygiene:** must be performed prior to entry of the facility, upon entering visitation area, and upon leaving facility
- **PPE requirements:** Visitors must wear either a face or cloth mask during the entire time on facility premises
- **Visitation area:** Tenant Apartment
- **No physical contact** (hugs, kisses, handshakes, etc.) to continue protecting everyone from potential virus transmission.
- Limiting the number of visitors in our building and the hours for visitation.
  - 2 visitors in facility at a time
  - Visitation hours: 9am - 8pm every day, 1-hour visits.
- Asking you to review and agree to our visitation requirements and accept that there is some COVID-19 risk even in these protected situations.

We deeply appreciate the sacrifices you made to limit the impact of COVID-19 on our community and your patience as we prepare our setting to host safe visitation and other activities. Our entire team looks forward to seeing you again—families, friends and volunteers are a core fabric of what makes our community so special.

Please reach out if any questions regarding the visitation guidance.

Sincerely,

Spring Valley Living Team

